



Congratulations!

The following Altercare Centers were once again recognized for quality care.

- Altercare Alliance
- Altercare Hartville
- Altercare Mayfield
- Altercare Mentor
- Altercare Nobles Pond
- Altercare Wadsworth
- Altercare Majora Lane



The Quality Initiative Recognition Program is designed to recognize AHCA nursing center members that demonstrate the attainment of four or more of the following AHCA Quality Initiative goals:

1. **Decrease turnover rates among nursing staff** by 15% from 2015 or achieve/maintain at or less than 40%
2. **Adopt Core-Q** customer satisfaction questionnaire and measure and upload data to LTC Trend Tracker
3. **Reduce the number of unintended health care outcomes**
4. **Safely reduce the number of hospital readmissions** within 30 days during a skilled nursing center stay by 30% from December 2011 or achieve and maintain a low rate of 10%
5. **Improve discharge back to the community** by 10% from December 2014 or achieve and maintain a high rate of at least 70%
6. **Improve functional outcomes** by 10% from December 2015 or maintain an average rate of improvement of 75%
7. **Safely reduce the off-label use of antipsychotics** in long-stay nursing center residents by a total of 30% from December 2011
8. **Safely reduce hospitalizations** among long-stay residents by 15% from December 2014 or achieve/maintain a low rate of 10% or less